

SHUFFLE™

from On-Hold Media Group



CLOUD TECHNOLOGY



GLOBAL CONNECTIVITY



REVENUE POTENTIAL

Building Your Business... One Caller At A Time

QUICK TABS
Provide Easy Navigation and Control Over All Aspects of Your On-Hold Messaging

SCRIPT PLAYLIST
Displays Current Scripts in Rotation and Enables Adding, Removing and Prioritizing of Your Spots

DATED SCRIPT RANGE
Shows Start/End Dates “Hard-Coded” Into Scripts, and Provides Control Over Additional Play-Date Functions

Customize

Every custom recording receives a comprehensive review process to ensure that it’s correctly written, formatted & pronounced.

We coordinate directly with you to create dynamic scripting and productions that are fully supportive of your organization and its overall goals.

RETURN TO ADMIN TOOLS / GROUPS LIST

MY GROUP

Dashboard

Add/Manage Scripts

Add/Manage Music

Add/Manage Locations

Dated Script Range Setup

Currently Playing

ProdWiz OnDemand™

GROUP DETAILS - MY GROUP

New Productions Delivered

Weekly (3 months)

Bi-Weekly (6 months)

Monthly (6 months)

Start Date

08/29/2019

End Date

11/27/2019

Priority Spots Per Production

2

SUBMIT PRODUCTIONS

MANAGE PRIORITY SCRIPTS

PRINT GROUP DETAIL

MY SCRIPT PLAYLIST (10) (2 PRIORITY)

ID	SCRIPT	LISTEN	PRIORITY	REMOVE
Trivia Library Sports - Hockey 30718f.wav Added: 7/12/2019	STANLEY CUP - First presented in 1893, The Stanley Cup is the oldest trophy professionals compete for in North America. When teams are awarded the cup, not only are the players' and coaches' names engraved on the chalice - but management and club staff are honored as well. To this day, The Stanley Cup remains the only professional sports trophy to bestow such a privilege.			
IMARK Member - DEMO General 29023f.wav Added: 7/12/2019	YOU CALLED THE RIGHT PLACE - If you're looking for electrical, electronic, semi-conductor, low, medium and high voltage fuses or accessories - you've called the right place - FuseCo Incorporated! We're the "go-to guys" for fuses of any kind, in virtually any industry. We offer the largest inventory of fuse-related products in the United States, with branches in Dallas and Houston, Texas; Atlanta, Georgia; and Woodland Park, New Jersey. For the best selection, the best prices and the best service - depend on FuseCo!			

MY MUSIC PLAYLIST (9) ACTIVE (5)

Big Band	Warm and Toasty			
Classic Overtones	Back in the US			
Classic Overtones	Feelin Good			
Classic Overtones	Perfect Landing			
Easy Retro Rock	Strawberry Pastures			
Moods	Ascending			

DATED SCRIPT RANGE SETUP (5)

FILE	SCRIPT	LISTEN	REMOVE
Seasonal Holidays and Observances 07 - Summer - Fun, Safety & Energy Efficiency 53306f.wav Added: 7/12/2019	Start: 7/17/2019 End: 9/4/2019 SUMMER SIZZLING BARBEQUE SAFETY - [SUMMER] - For summer barbecue safety, start with your cart. At the grocery store, buy your meat and poultry last -...		
Trivia Library Presidential 50391m.wav Added: 7/12/2019	Start: 9/24/2019 End: 11/27/2019 HOW LINCOLN STAYED AHEAD - Quite often, President Abraham Lincoln is depicted wearing a tall stovepipe hat. Well it was more than a fashion statement...		
Trivia Library Sports - Hockey 30716f.wav Added: 7/12/2019	Start: 7/12/2019 End: 11/1/2019 FIRST AMATEUR HOCKEY LEAGUE - The first amateur hockey league was organized in Kingston, Ontario in 1880. And over the following decade, ice hockey q...		

LOCATIONS (2)

BRANCH	ADDRESS	CITY	STATE	ZIP	TYPE	REMOVE
(Houston) BDS	5535 Harvey Wilson Dr.	Houston	TX	77020	VoIP	
(Corporate) BDS	6836 Dallas Pkwy. #200	Plano	TX	75024	VoIP	

REQUIRED SCRIPTS (1)

FILE	SCRIPT	PLAY
29022f.wav	YOUR BEST SOURCE - When it comes to electrical fuses and accessories, Fuseco Incorporated is your best source! We've been providing electrical, electronic, semi-conductor, low, medium and high-voltage fuses to our customers since 1965. With branches in Dallas and Houston, Texas; Atlanta, Georgia and Woodland Park, New Jersey - we have the largest inventory in the United States, including products for many overseas markets. For the best selection, the best prices and the best service in the fuse business, count on Fuseco!	

DELIVERY DETAILS
Displays Shuffle Production Frequency and Provides Start/End Date Control

Automatic

Every aspect of your on-hold message can be set automatically; including:

- production delivery
- update holiday/events
- music selection
- and more.

You can also coordinate with your Account Manager to plan time-sensitive strategies for your on-hold productions.

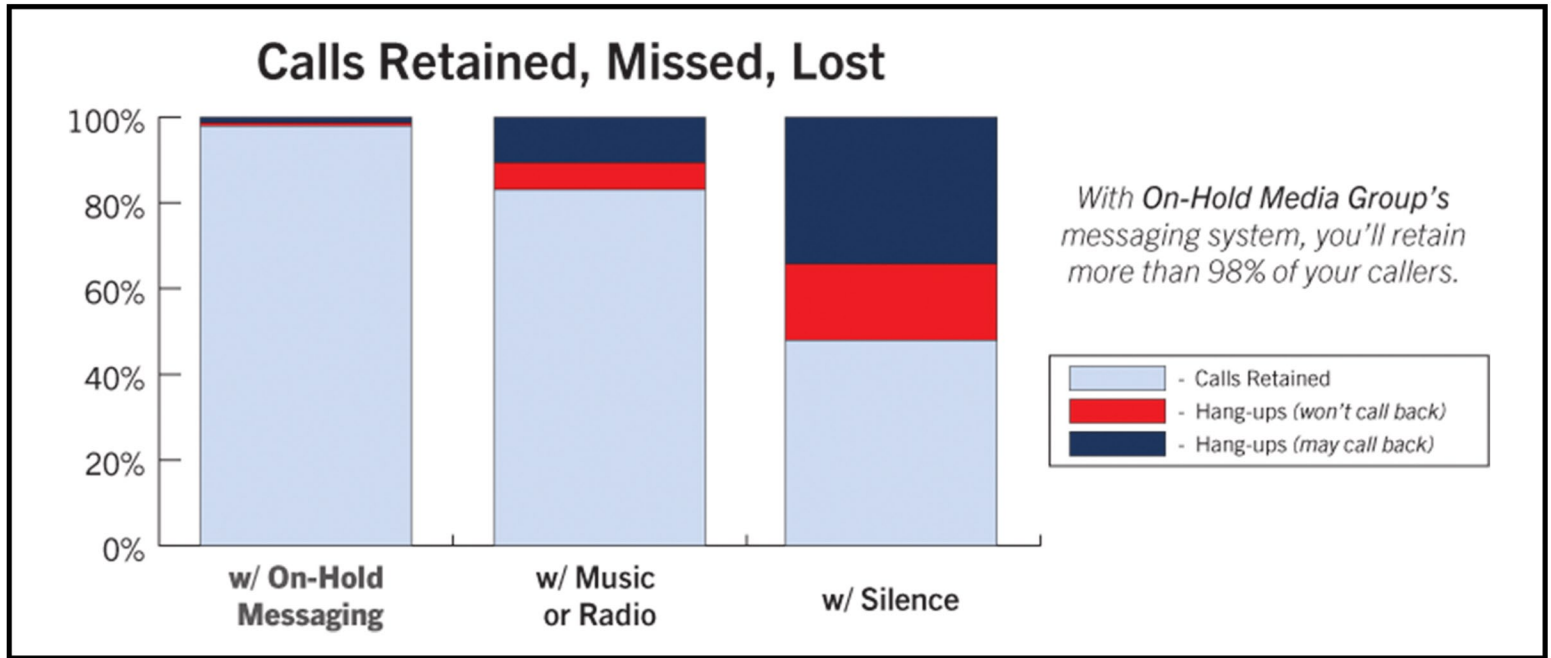
MUSIC PLAYLIST
Enables the Selection of Background Music Tracks from Over 50 Categories Containing OHMG's Extensive Online Music Library

LOCATIONS
Lists All Locations to Receive Productions from this Group and Provides Control Over Locations Included

It's Fast, Fun and Easy... Guaranteed!

Visit Our Website at: OnHoldWizard.com

Why You Need On-Hold Insurance:



On-Hold Messaging Will:

- Increase sales
- Reduce caller hang-ups
- Decrease perceived hold times
- Enhance your company's image
- Educate and inform customers
- Utilize advertising co-op dollars
- Provide a strong marketing R.O.I.
- Cross-sell & up-sell key products

SOME IMPORTANT NUMBERS:

- 70% of all callers are put on-hold
- 52% placed on-hold w/ silence hang up
- 34% of hang ups won't call back
- 45 seconds is average hold time per call
- 16-20% respond directly to on-hold offers
- 100% satisfaction guaranteed



Why On-Hold Media Group?

- "Content Management System" (CMS) technology delivers a highly-scalable, user-friendly experience requiring minimal time to manage your messaging.
- Professional writing staff and voice talent ensure that the on-hold messaging your callers hear delivers maximum effectiveness & ensures desired results.
- Our all-inclusive subscription pricing model with no hidden fees, extra costs or billing surprises, backed by our 100% Satisfaction Guarantee means total cost certainty and a consistent, measureable Return-On-Investment.